



CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on December 24, 2007.

Signed: \_\_\_\_\_

Cindy S. Kaplan

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 10/840,126 Confirmation No.: 7255  
Applicant : Robert Olsen et al.  
Filed : May 5, 2004  
TC/A.U. : 2616  
Examiner : Wutchung Chu  
  
Docket No. : CISC856  
Customer No. : 26541  
Title : HIERARCHICAL QoS BEHAVIORAL MODEL

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT A

Sir:

In response to the Office Action of August 23, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.